

## CCG IAF ASSESSMENT 2017-18

The IAF assessment (2017-18) undertaken by NHS England, identified some key areas where improvements need to be made.

The CCG has already undertaken a significant amount of work in many of these key areas and progress made to date is given below.

KEY AREA IDENTIFIED AS REQUIRING IMPROVEMENT	PROGRESS UPDATE (AS AT 12 JULY 2018)
<p><b>Strengthening the commissioning arrangements for children's Mental Health services across Essex</b></p>	<p>Children and young people's emotional wellbeing and mental health services are commissioned across a partnership which encompasses, Southend Borough Council, Essex County Council, Thurrock and seven CCGs. Additionally the local children's mental health transformation plan delivers across the same partnership. This has created a service without tiers, focusing on early intervention and preventions, and delivering against the key priorities outlined in 'Future In Mind' (2015). The service has seen great improvements in access and equality, building capacity and capability in the system and in building resilience in the community.</p>
<p><b>Develop and embed schemes to support a reduction of non-elective demand</b></p>	<p>The CCG has developed a comprehensive and integrated suite of demand management schemes specifically aimed at treating patients more appropriately in their own homes and community, rather than in traditional hospital settings.</p> <p>These schemes follow a significant amount of investment in community services and they are a mix of both new services and an expansion of current services.</p> <p>All of these services are now in operation and will continue to embed into the health system for the benefit of patients, resulting in less people needing to be admitted to hospital.</p>
<p><b>Continue working on the Summary Hospital-level Mortality Indicator (SHMI) performance with the hospital to maintain a level lower than national average.</b></p>	<p>The CCG will work with the Acute Trust, the Joint Committee quality team and with community providers to ensure that the hospital reported SHMI figure continues to improve. This has and will be achieved by identifying and supporting key improvement areas that are more responsive to recognising the needs of deteriorating patients. Educational initiatives are taking place across the system, to ensure that patients who are at risk of developing Sepsis are identified more quickly, which was a key area of improvement within the local SHMI action plan.</p>

<p><b>Maintaining financial vigilance</b></p>	<ul style="list-style-type: none"> <li>• The finance function has been reviewed with a revised fit for purpose function and is currently reaching the end of consultation</li> <li>• The CCG has increased senior oversight of annual plans and dedicated monthly meetings to review any adverse variances</li> <li>• Greater cross-working across the two CCGs with economics of scale, has enabled staff to become specialists in expenditure areas. As from September 2018 all but two members of staff will have a remit that covers both Southend CCG and Castle Point and Rochford CCG.</li> <li>• A systematic 'Value For Money' review of all expenditure is undertaken using best practice guidance from the National Audit Office with direct scrutiny from the Finance Recovery Group</li> </ul>
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**NHS England also acknowledged our key areas of strength/areas of good practice:**

**Key Areas of Strength / Areas of Good Practice**

- Demonstrated strong clinical leadership, including attendance at the weekly clinical executive meetings.
- Demonstrated strong links with Healthwatch, who were involved in the Quality Awards scheme.
- Joint robust governance arrangements in place with Castle Point & Rochford CCG with all meetings now covering both CCGs with the exception of the Governing Board meetings.
- Extended GP access in place.
- Well established estates strategies.
- Hosted the dementia service for the last 5 to 6 months, with a dedicated dementia community team in place, which has allowed learning and good practice to be shared.
- Provided leadership to the STP especially around workforce challenges.
- Established closer working with system partners during the winter period.
- Introduced the SWIFT service.